

# Norris Electric *News*

Your Touchstone Energy® Cooperative 

## Norris Electric Cooperative

8543 N St Hwy 130  
Newton, IL 62448

**Phone:** 618-783-8765  
**or Toll-Free:**  
1-877-783-8765

**Report an Outage:**  
1-877-783-3221

**Office Hours:**  
Monday – Thursday  
7 a.m. – 5 p.m.

**Chairman**  
Gordon McClure .....Jasper

**Vice Chairman**  
Justin Parcel..... Clark

**Secretary/Treasurer**  
Dean Dietrich.....Richland

**Directors**  
Gary Buser.....Crawford  
Kurt Holscher .....Crawford  
Gilbert Garbe..... Effingham  
Ted Helmink ..... Cumberland  
Scott Weiss.....Lawrence  
Dan Strine ..... Wabash  
Dave Sheppard.....Jasper  
Ron Viehman.....Lawrence

**General Manager**  
Tamara Phillips



## Unplug to be more connected

Summer is a great time to take a family vacation, but it's also a good opportunity to unplug from our devices and enjoy the great outdoors with family and friends. Research has shown we all need downtime after a busy day even though we may resist it. Take a moment to slow down and enjoy some peaceful hours away from technology.

While you're unplugging from your devices, look around your home to identify electronics that consume energy even when they are not in use—known as “vampire” energy loss. TVs, gaming consoles, phone chargers and computers are some of the biggest culprits.

Speaking of spending time outdoors, enjoy energy savings by incorporating LED products and fixtures for outdoor use, such as pathway, step and porch lights. Many include features like automatic

daylight shut-off and motion sensors. You can also find solar-powered outdoor lighting.

Save energy by keeping warm summer air outside where it belongs. Add caulk or weather stripping to seal air leaks around doors and windows. Use a programmable thermostat to adjust the settings a few degrees higher when no one is home.

In our connected world, we have forgotten how to slow down. We multitask, text, check email, then voicemail, then Facebook. Do yourself a favor. Put down the device and smell the fresh air.

While Norris Electric Cooperative can't help you recharge your relationships, we can help you save money and energy by connecting you with our energy-saving programs and services. When you do plug back in, we're just a call.

## Help us reduce your costs

Are you paying your electric or internet bill by credit card or debit card? Did you know that every time a credit or debit card is used, Norris Electric pays a fee? It is true. Norris Electric pays a percentage of the total amount charged to your card. In order to keep members' costs low, we encourage you to review other payment options.

- Mail your check to the office
- Set up recurring bank draft from your checking or savings account
- Make a payment at one of the convenient local banks
- Set up electronic payment from your bank to be transferred to Norris Electric
- Pay by e-check from our automated phone system
- Pay online with e-check at [www.norriselectric.com](http://www.norriselectric.com)
- Download the Norris app on your smartphone and pay by autopay or e-check
- Make check or cash payment in our office

***Please contact the office to make changes that will reduce costs for everyone.***

# Highlights of the 83rd Annual Meeting of Members

Norris Electric Cooperative held its first ever virtual annual meeting on April 15, 2021. Because of COVID-19 and the social distancing guidelines, the board of directors wanted to keep our members safe. It was decided in order to conduct business, the meeting would be held via Facebook Live, Zoom and phone. During the meeting, members were provided updates about their cooperative from its leadership.

Board President Gordon McClure welcomed members to the new format and has hopes of returning to an in-person meeting next year. He stated with COVID-19 raging in 2020 Norris was able to adapt and make tough decisions to assure the well-being of the employees in a safe work environment but yet make sound business decisions.

He concluded with encouraging members to stay positive and safe during these unusual times.

Board Secretary/Treasurer Dean Dietrich reviewed the 2020 financials and stated the full report can be obtained on the Norris website.

Manager Tamara Phillips started her speech with how co-ops thrive with adversity. 2020 put everyone to the test with COVID-19, spring storm outages and aiding Louisiana co-ops with hurricanes. While working with conditions no one could have anticipated, Norris was able to continue to clear rights-of-way, rebuild 97 miles of 3-phase lines, secure tie lines between substations and continue with day-to-day operations.

Phillips stated safety is always the number one concern at Norris. Safety

programs have been put in place to ensure safety for our members, our community, and our employees and their families. Phillips ended her speech thanking 5 long time employees that retired in 2020 and thanking current employees along with the Board of Directors for their dedication and continued efforts.

During the meeting, it was announced that Gilbert Garbe of Effingham County, Scott Weiss of Lawrence County, Gary Buser of Crawford County and Gordon McClure of Jasper County were re-elected to new three-year terms on the board of directors.

At the end of the meeting, Norris Electric gave away bill credits to 20 lucky winners.

## Meet your elected Norris Electric Directors

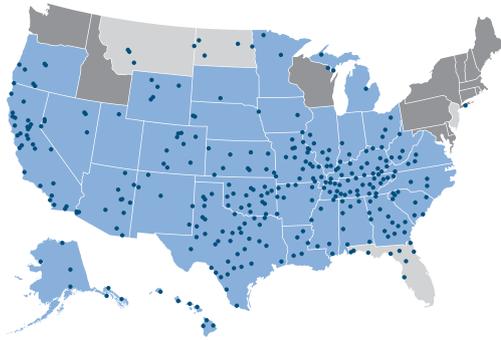
The map shows the following directors and their counties:

- Gilbert Garbe**, Effingham County
- Ted Helmink**, Cumberland County
- Justin Parcel**, Clark County
- Gary Buser**, Crawford County
- Kurt Holscher**, Crawford County
- Gordon McClure**, Jasper County
- Dave Sheppard**, Jasper County
- Ron Viehman**, Lawrence County
- Scott Weiss**, Lawrence County
- Dean Dietrich**, Richland County
- Dan Strine**, Wabash County



**AirMedCare**  
NETWORK®

**AMERICA'S LARGEST  
AIR MEDICAL  
MEMBERSHIP NETWORK**



**320+** : **38**  
LOCATIONS : STATES

Norris Electric continues to partner with AirMedCare Network to offer our members the opportunity to join for a discounted rate. AirMedCare Network makes it possible for people living in rural areas to get the life and limb saving emergency care they need, when they need it.

**About AirMedCare Network**

AMCN is America's largest air medical membership network, providing financial coverage for emergency air medical transport. Even with medical insurance, air medical transport can result in significant out-of-pocket expenses for medically necessary flights if flown by an AMCN provider.

**Membership benefits at-a-glance**

**NO OUT-OF-POCKET COSTS.** Members have no out-of-pocket costs if flown by an AMCN provider.

**HOUSEHOLD COVERAGE.** Membership fees cover not just yourself, but anyone who resides within the household.

**TELADOC ACCESS.** AMCN members enjoy access to Teladoc membership at a discounted rate of \$3 a month. Teladoc lets you speak with a board-certified doctor 24 hours a day, 365 days a year.

**COAST TO COAST PROTECTION.** Membership is valid across 320 locations in 38 states, so you are covered at home and while traveling.

**Joining is easy**

A monthly fee of \$5 is added to your electric bill. Become a member today so you and your family can have peace of mind. Fill out the form on page 20D to enroll. Contact Norris Electric for questions or go to [airmedcarenetwork.com](http://airmedcarenetwork.com) for more details.



**Energy  
Efficiency  
Tip of the Month**

A dirty filter causes your air conditioner to work harder than necessary.

Remember to change your air filter every month (or every two months) to prevent dust buildup, which can lead to even bigger problems.



Source:  
[www.energy.gov](http://www.energy.gov)



# NORRIS ELECTRIC CO-OP CUSTOMERS



By applying for membership, I agree to AMCN

Terms and Conditions on the bottom of this document. Initials: **X** Date: / /

## 1. Member Contact Information (please print)

Primary First Name		Primary Last Name		Date of Birth / /	
Home Phone Number ( ) ( )			Cell Phone Number ( ) ( )		
E-mail Address					
Don't miss out on important AirMedCare Network news and updates... leave us your e-mail address and stay in the loop!					
Mailing Address				City	
State	Zip	County			
Home Address (if different than above)					
City		State	Zip		

## 2. List Additional Members in Household

Secondary First Name	Secondary Last Name	Date of Birth / /
First Name	Last Name	Date of Birth / /
First Name	Last Name	Date of Birth / /

If more space is needed please use back of this application.

## 3. Choose Your Membership Option (select one)

Membership Options	Discount Cost
Monthly Membership	<input type="checkbox"/> \$5

\* MULTI-YEAR MEMBERSHIP IS NOT AVAILABLE IN ALASKA, CALIFORNIA AND INDIANA.

## 4. Bill Pay Authorization

I Authorize Norris Electric Co-Op to add \$5.00 per month to my bill and to disperse the money as payment for my AirMedCare Network Membership. I understand that this authorization will stay in effect as long as I am a member of Norris Electric Co-Op, or until I submit a cancellation in writing.

Signature as it appears on bill \_\_\_\_\_ Account number (if known) \_\_\_\_\_

A member's membership will be effective 15 calendar days after receipt by Norris Electric Co-Op of the member's first monthly Membership fee and will continue thereafter as long as monthly Membership fees are paid, but will terminate automatically without notice if no monthly Membership fee is received by AMCN from member for a 60 calendar day period.

A member may discontinue their AMCN membership at any time by signing a discontinuation notice (as provided by AMCN).

**Norris Electric Co-Op and AirMedCare Network are not affiliated. Norris Electric Co-Op is not responsible for any of AMCN's acts or omissions, and AMCN is not responsible for any of Norris Electric Co-Op acts of omissions. All AMCN membership relations are directly between AMCN and it's members.**

By signing this authorization I agree to the terms stated above and acknowledge that I authorized to have the additional \$5.00 AMCN fees added to my Norris Electric Co-Op bill. I also understand that I will communicate directly with AirMedCare Network for Membership Member Service.

Completed enrollment forms may be simply returned with your next payment.

**X** \_\_\_\_\_ / /  
Signature required MONTH DAY YEAR

Questions? Contact your Local Membership Sales Manager  
**Curt Rogers • 217-371-5703**  
[Curt.Rogers@AirMedCareNetwork.com](mailto:Curt.Rogers@AirMedCareNetwork.com)  
Join Online at: [www.AMCNRep.com/Curt-Rogers](http://www.AMCNRep.com/Curt-Rogers)

GET CODE	TRACK CODE	PLAN CODE
	13410	1729

### AMCN Membership Terms and Conditions

AirMedCare Network is an alliance of affiliated air ambulance providers ("Company"). An AirMedCare Network membership automatically enrolls you as a member in each Company's membership program. Membership ensures the patient will have no out-of-pocket flight expenses if flown by a Company by providing prepaid protection against a Company's air-ambulance costs that are not covered by a member's insurance or other benefits or third party responsibility, subject to the following terms and conditions:

1. Patient transport will be to the closest appropriate medical facility for medical conditions that are deemed by AMCN Provider attending medical professionals to be life- or limb-threatening, or that could lead to permanent disability, and which require emergency air ambulance transport. A patient's medical condition, not membership status, will dictate whether or not air transportation is appropriate and required. Under all circumstances, an AMCN Provider retains the sole right and responsibility to determine whether or not a patient is flown.
2. AMCN Provider air ambulance services may not be available when requested due to factors beyond its control, such as use of the appropriate aircraft by another patient or other circumstances governed by operational requirements or restrictions including, but not limited to, equipment manufacturer limitations, governmental regulations, maintenance requirements, patient condition, age or size, or weather conditions. FAA

restrictions prohibit most AMCN Provider aircraft from flying in inclement weather conditions. The primary determinant of whether to accept a flight is always the safety of the patient and medical flight crew. Emergent ground ambulance transport of a member by an AMCN Provider will be covered under the same terms and conditions.

3. Members who have insurance or other benefits, or third party responsibility claims, that cover the cost of ambulance services are financially liable for the cost of AMCN Provider services up to the limit of any such available coverage. In return for payment of the membership fee, the AMCN Provider will consider its air ambulance costs that are not covered by any insurance, benefits or third party responsibility available to the member to have been fully prepaid. The AMCN Provider reserves the right to bill directly any appropriate insurance, benefits provider or third party for services rendered, and members authorize their insurers, benefits providers and responsible third parties to pay any covered amounts directly to the AMCN Provider. Members agree to remit to the AMCN Provider any payment received from insurance or benefit providers or any third party for air medical services provided by the AMCN Provider, not to exceed regular charges. Neither the Company nor AirMedCare Network is an insurance company. Membership is not an insurance policy and cannot be considered as a secondary insurance coverage or a supplement to any insurance coverage. Neither the Company

nor AirMedCare Network will be responsible for payment for services provided by another ambulance service.

4. Membership starts 15 days after the Company receives a complete application with full payment; however, the waiting period will be waived for unforeseen events occurring during such time. Members must be natural persons. Memberships are non-refundable and non-transferable.
5. Some state laws prohibit Medicaid beneficiaries from being offered membership or being accepted into membership programs. By applying, members certify to the Company that they are not Medicaid beneficiaries.
6. These terms and conditions supersedes all previous terms and conditions between a member and the Company or AirMedCare Network, including any other writings, or verbal representations, relating to the terms and conditions of membership.

\*Air Evac: FMS, Inc. / Guardian Flight LLC / Med-Trans Corporation / REACH Air Medical Services, LLC -- These terms and conditions apply to all AirMedCare Network participating provider membership programs, regardless of which participating provider transports you.

†In Nebraska, waiting periods are not allowed; however, a member cannot purchase a membership at the time of transport.