

Our offices will be closed Dec. 24, 25 & 31 and Jan. 1 for the holidays.

# Outage Information **Center:**

Te work hard year-round to deliver reliable service, but when big storms strike and damage equipment, outages can result. When they do, our entire focus is to safely and quickly restore your service. There are three ways our members can report their outage:

- 1. Call 877-783-3221
- 2. Text your outage. If you prefer to text rather than call your outage in, members will need to have their cell phone number on file at Norris Electric. Then they will need to complete a short registration process on our website, www.norrselectric. com. Once that is complete, members will be able to text their outage in. You will also receive a text when your electric is restored!!
- 3. Use our App. If members have a smartphone, you can download our app and report your outage. (Sign up as a new user through online bill pay on our website to gain access.)

#### **View Outages**

Members can view Norris Electric's outage map by logging on to our website at norriselectric. com or view it on the Norris App. By viewing the map, it will give members an idea of where the outages are and how many members are affected.

#### **Outage Updates**

Facebook/Twitter - Be sure to like and follow us on Facebook and Twitter to receive current outage information and updates.



welve scholarships will be awarded for the 2020-2021 school year through the Thomas H. Moore Illinois Electric Cooperatives Memorial Scholarship Program.

SIX scholarships are available for the sons/daughters of Illinois co-op members for any two or four year accredited college in the United States.

**ONE** scholarship (Earl W. Struck Memorial Scholarship) is reserved for the son/daughter of an Illinois co-op employee or director for any school in the United States.

**FOUR** scholarships are available for the sons/daughters of Illinois co-op members, employees or directors for any Illinois community college.

**ONE** scholarship (LaVern and Nola McEntire Lineworker's Scholarship) is reserved to help pay for the costs to attend lineworker's school conducted by AIEC in conjunction with Lincoln Land Community College in Springfield, Ill. This scholarship is for the son/daughter of an Illinois cooperative employee or director; an individual who has served or is serving in the U.S. armed forces or National Guard; or an individual enrolled in the Lincoln Land lineworker's school.

The deadline for general scholarships is December 31, 2019.

The deadline for the lineman's scholarship is April 30, 2020.

Find an application at: www.norriselectric.com



# **Attention high school seniors**

Torris Electric Cooperative will award three \$1,000 scholarships to the sons or daughter of Norris Electric members who are currently receiving service from the cooperative at the time the scholarship application is submitted.

The deadline for application is February 1, 2020. Find an application and rules at: www.norriselectric.com

#### **Requirements for application:**

- 1. Must be a high school senior
- 2. Must begin college within a year of notification
- 3. Must be a full-time (12 hours) student

#### Scholarship awarded based on:

- 1. Grade point average
- College entrance test scores
- 3. Work & volunteer experience
- School & community activities

## Gift of Energy program

hat do you give to the person who already has everything? How about the person who doesn't have enough? Why not give the gift of energy to someone you know who might appreciate one less bill to pay?

While most people wouldn't normally look to their electric cooperative for gift ideas, Norris Electric Cooperative is offering just that. Through its Gift of Energy program, anyone can make a payment on a cooperative member's account

by filling out the form below or stopping by the office.

The Gift of Energy program provides people the opportunity to make life a little easier for someone they care about.

Gift of Energy Program				
	Gift Amount \$		_From:	
M.	Memer name (s)		_Phone: FOR ANY CLARIFICAION QUESTIONS	
	Member address		_	
	Member Phone		_ □ Keep Anonymous	NEC
	SUBMIT CHECK TO NORRIS ELECTRIC COOP	8543 N State Hw 1-877-783-8765	ry 130, Newton IL 62448	CHAND BY THOSE WEST

### Download our app!

orris Electric has made it easier than ever to monitor your account through the Norris Electric Coop App.

This is such a powerful tool for our members to engage and take charge of their account.

Here is a list of the tools you can access on the Norris Electric Coop

- Make a payment to your account by a touch of a few buttons. No more checks or late payments!
- View your payment/bill history
- Report an outage easy peasy with the Norris App...no phone call to make and you will get a notification when your power is restored!
- Usage graphs this gives our members an idea of their usage



consumption and the time of day it is being used. It also tracks the weather as temperatures affect usage.

• Alerts and reminders – this is a great resource if you want to be notified of your due date, returned check alert, payment confirmation, high energy usage, outage

declared and outage restored.

If you have not downloaded our app ... what are you waiting for? Our app is designed to give you fast, secure account access so you can get on with your life! (Sign up as a new user through online bill pay on our website to gain access.)

### Petitions for board of directors are available

he term of three directors will expire with the February 2020 annual meeting. The board seats up for election with one board member to be elected from each county are: Wabash, Lawrence and Richland.

All incumbents intend to seek re-election. They are: Dan Strine, Wabash County; Ron Viehman, Lawrence County; and Dean Dietrich, Richland County. Any other members that reside and take service in any of the counties above may also submit a petition and be placed on the ballot.

According to the cooperative

bylaws, all candidates must submit a petition signed by at least 25 members to be placed on the ballot. Requests for petitions will be available Nov. 1, 2019 and may be obtained by contacting the cooperative office. Petitions must be returned to the cooperative office by noon on Dec. 10, 2019.

Petitioners with qualified petitions will be placed on the ballots. Ballots will be mailed 30 - 45 days prior to our annual meeting. The results will then be announced at our annual meeting to be held on Feb. 8, 2020.



### Residential electric heat rate available

id you know Norris Electric offers an electric heat rate? The rate is available to residential members of the cooperative for uses where electricity is the sole source of all heating energy. The heat source must be for the whole house and permanently installed. Types of electric heat which qualify include geothermal heat pumps, air source heat pumps and electric furnaces.

The only obligation is the member must continue the electric heat rate for 12-month increments.

The electric heat rate offers a lower rate in the winter months that more than offsets the slightly higher summer rate when compared to our standard rate.

Call our office today at 877-783-8765 for a rate comparison and see if you can start saving money on your electric bill!



### Deck the Halls SAFELY

- · Use only lights, cords, animated displays, and decorations rated for outdoor use.
- When decorating outside, look up and around for power lines. Never throw lights or other decorations into trees near power lines.
- Keep ladders, equipment, and yourself at least ten feet away from power lines.
- Cords should be plugged into outlets equipped with Ground Fault Circuit Interrupters (GFCIs).

For more holiday safety tips visit:

Safe **E**lectricity.org