

Budget billing accounts recalculated

Members who have chosen budget billing for their electric accounts had their budget amounts recalculated in November. The new budget amount is based on an average of the previous 12 months' actual charges. The November recalculation could result in a higher or lower monthly budget amount than what you pay now due to increases or decreases in your usage over the prior year. If a change results from the recalculation, a message will be printed at the bottom of your November bill indicating this new amount. If you do not see a message on your bill, your budget



amount has remained the same. Your first new budget bill amount will be on your December bill.

Budget billing can help you manage your energy costs by allowing you to allocate the same

amount each month. Monthly utility bills can vary significantly throughout the year due to variations in your usage through heating and cooling seasons. With Norris Electric's budget billing plan you eliminate the month-to-month fluctuations caused by changing weather and usage patterns. It is imperative that members on budget billing still watch their monthly usage and outstanding balances to ensure a large increase does not occur during a recalculation month.

If you have any questions regarding budget billing, contact the Norris Electric billing department at 877-783-8765.

Residential electric heat rate available

Did you know Norris Electric offers an electric heat rate? The rate is available to residential members of the cooperative for uses where electricity is the sole source of all heating energy. The heat source must be for the whole house and permanently installed. Types of

electric heat which qualify include **geothermal heat pumps, air source heat pumps and electric furnaces.**

The only obligation is the member must continue the electric heat rate for 12 month increments.

The electric heat rate offers a lower rate in the winter months that

more than offsets the slightly higher summer rate when compared to our standard rate.

Call our office today at 877-783-8765 for a rate comparison, and see if you can start saving money on your electric bill!

Board of Director Election Update

There are four board seats up for election with one board member to be elected from each of the following counties: Crawford, Effingham, Jasper and Lawrence. Shown below are the counties and the incumbents from those counties that are slated for election this year.

County	Incumbent
Crawford	Gary Buser
Effingham	Gilbert Garbe
Jasper	Gordon McClure
Lawrence	Dan Scherer

All of the incumbents intend to seek re-election. All candidates must submit a petition signed by at least 25 members to be placed on the ballot. Any other members that reside and take service in any of the counties above may also submit a petition and be placed on the ballot.

Petitions are available now. Members wishing to obtain petitions may call the office and one will be mailed or emailed to the member. Members may also stop at the office and obtain a petition in person. Completed petitions must be in the cooperative headquarters **by noon on December 12, 2017.**

Petitioners with qualified petitions will be placed on the ballots. Ballots may be voted by return mail or by internet as instructed on the ballots. The results will then be announced at our annual meeting to be held on February 10, 2018.





★ *Happy Holidays*

The Directors and Employees of Norris Electric Cooperative wish you a joyous Holiday Season and New Year filled with peace and happiness!

Our offices will be closed Dec. 25 and Jan. 1 for the holidays.

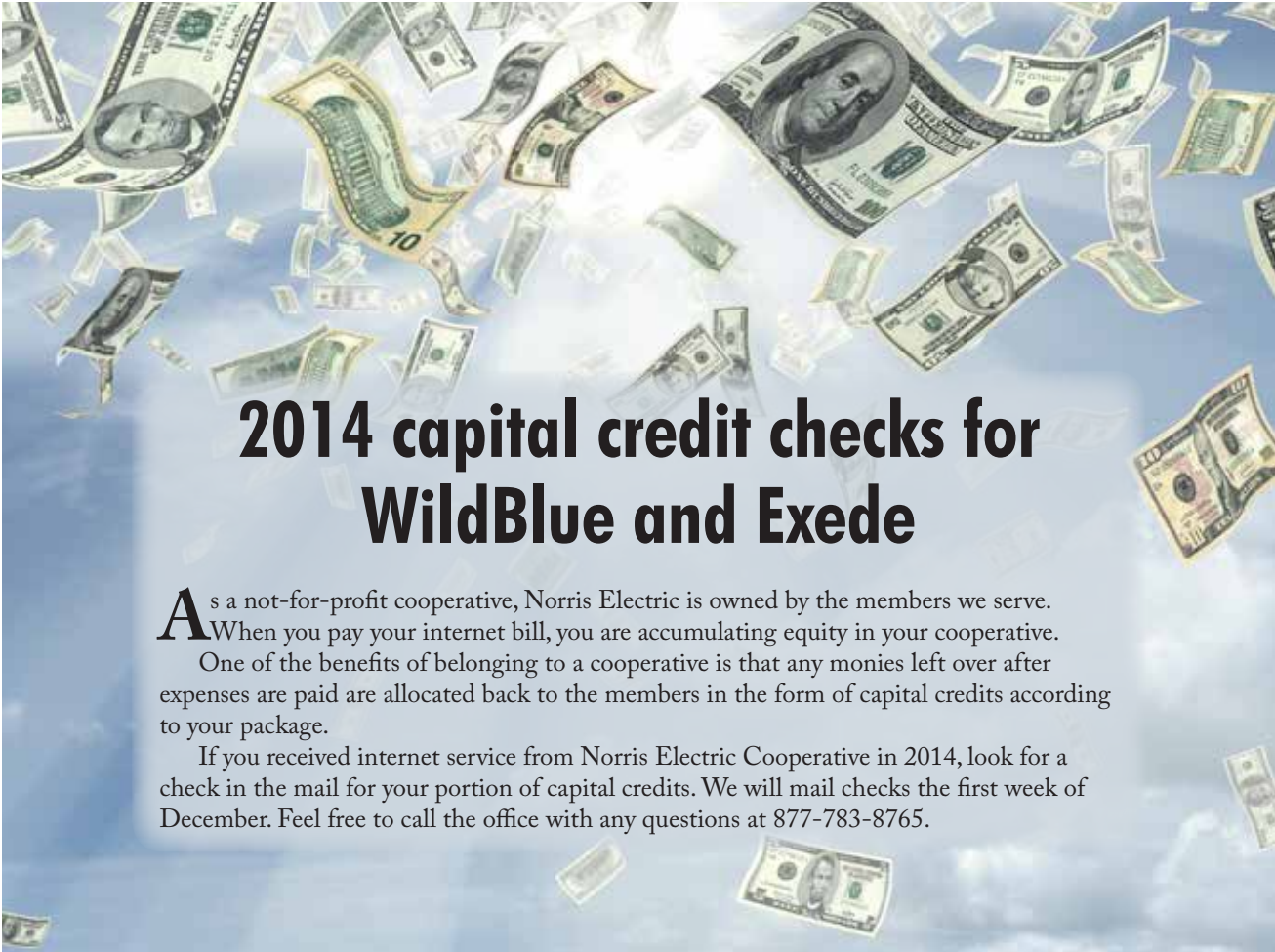
Directors

Gordon McClure
Gary Buser
Ted Helmink
Dave Sheppard
Gilbert Garbe
Dean Dietrich
Dan Scherer
Dan Strine
Kurt Holscher
Ron Viehman
Justin Parcel

Tamara Phillips
(Manager)
Tim Bohnhoff
Tim Huber
Rhonda Huddlestun
Jim Meyer
Larry Short
Doug Page
Nancy Beavers
Trisha Beckman
Kent Benefiel
Amy Bickers
Ben Bierman
Ralph Bowersock Jr.
Kim Boyd
Jenny Britton
David Brooks
Tammy Carson

Employees

Doug Casey
Brad Davidson
Bill Fields
Casey Fulk
Scott Ghost
Ed Hannaman
Brian Hemrich
Jeff Higgs
Chris Hildebrand
Kelly Hinterscher
Steve Hunzinger
Arnie Johnson
Scott Johnson
Carla Kistner
Doug Klier
Becky Kocher
Keith Long
Justin Mahaffey
Jamie Mendenhall
Matthew Mitchell
Ian Moore
Matthew Mulvey
Ronnie Newkirk
Coartney Patterson
Susan Platz
Denise Pless
Matt Roedl
Sarah Semple
Travis Sipe
Joe Sowers
Annette Stanciu
Eric Steffen
Keri Ulm
Rhonda Wilson
Tony Zuber
Lisa Zumbahlen



2014 capital credit checks for WildBlue and Exede

As a not-for-profit cooperative, Norris Electric is owned by the members we serve. When you pay your internet bill, you are accumulating equity in your cooperative.

One of the benefits of belonging to a cooperative is that any monies left over after expenses are paid are allocated back to the members in the form of capital credits according to your package.

If you received internet service from Norris Electric Cooperative in 2014, look for a check in the mail for your portion of capital credits. We will mail checks the first week of December. Feel free to call the office with any questions at 877-783-8765.

Meet Norris Electric employees

In the previous months, we have introduced the Billing, Operations, Engineering, Linemen and Forestry departments. The remaining few ladies have a unique position to the team and serve as a necessary component for the functioning of Norris Electric. Please meet:



Nancy Beavers
Bookkeeper



Coartney Patterson
Payroll/Benefits Clerk



Amy Bickers
Capital Credits Clerk



Susan Platz
Plant Accountant



Denise Pless
Communications Coordinator



Becky Kocher
Cashier