


# Norris Electric

Your Touchstone Energy® Partner 

# News

## 2017 scholarships awarded

Sixty-seven students applied for the 2017 scholarships offered by Norris Electric Cooperative. Paperwork was sent to all area high schools for seniors to complete. The forms were also available on the co-op website. A panel of judges reviewed the applications and with much difficulty narrowed down the list to three students.

Sara Miller, daughter of Ray Miller of Yale, Newton Community High School; Hannah Littlejohn, daughter of Julie Littlejohn of Casey, Casey-Westfield High School; and Conner Mette, son of Doug and Lori Mette of Teutopolis, Teutopolis High School each received a \$1,000 scholarship to further their education.

Co-op Manager Tamara Phillips

said, “The employees and board members of Norris Electric Cooperative have always been involved in our local schools and communities. We live here too, and like our members, have a vested interest in the future of our children. These scholarships are just a small way we can help make a difference for students like Sara, Hannah and Conner.”



*Sara Miller*



*Hannah Littlejohn*



*Conner Mette*

## Congratulations to all area graduates!



# Our billing department

The billing department of Norris Electric is the one of the most important departments of our Cooperative. This is where the member connects and communicates with us.

Through this department, members are introduced to Norris Electric and all the benefits of becoming a member of a cooperative. The billing department helps members customize their account to best serve them. Whether it is setting up a payment through automatic draft, receiving a text message when your bill is due or accessing our mobile app to manage your account. There are many options that provide ease and convenience to our members.

If you need a security light, our billing department can help you. If you would like to discuss electric heat rate, our billing department is there. If you would like your bills emailed to you or if you would like your bill budgeted to fit your monthly budgeting needs, our billing department is your answer. They can help you access your usage meter to help monitor your electric consumption. And of course, they can report your outage.

We would like to introduce to you our billing department that is dedicated to serving our members:



*Kim Boyd*



*Jenny Britton*



*Tammy Carson*



*Keri Ulm*



*Rhonda Wilson*



*Lisa Zumbahlen*

## Capital credit checks mailed

May 1, 2017, Norris Electric returned \$1,571,250.34 in capital credit allocations to members who purchased electricity from 1973 through 1975. Norris mailed checks to the last known addresses on file for these members. If you received electric service during these years and did not receive a check, please call the office 877-783-8765 or email [capitalcredits@norriselectric.com](mailto:capitalcredits@norriselectric.com).

# Alerts and reminders

**A**t Norris Electric, we strive to help our members manage their account(s) with ease and simplicity. Members can pay their bill at our office, on our website, by mobile app, automatic draft from your checking or savings account, by phone, bank on-line, local banks, or by mail.

Along with the payment conveniences, Norris Electric also has alerts and reminders that members can sign up for to help monitor their account. Check the list to see if you would like to be alerted or reminded via text or email of future notices.



- **Due Date Reminder** – receive a text or email that your bill is due in 2 days (you select how many days' notice you would like)
- **Past Due Date Reminder** – receive a text or email that your bill is past due
- **Account Profile Change** – receive a text or email when a change has been made on your account
- **Returned Check Alert** – receive a text or email if your check has been returned to us

- **Payment Confirmation** – receive a text or email when your payment has been posted to your account
- **High Energy Usage Alert** – receive a text or email if your bill is higher than \$200 (you select amount)
- **E-Bill** – receive your monthly bill via email eliminating lost bills and late payments.

Norris Electric strives to make it convenient and easy to monitor and pay on your account. The alerts and reminders can be set up through your account on our website ([www.norriselectric.com](http://www.norriselectric.com)) or by calling the office at 877-783-8765.



## Energy Efficiency Tip of the Month

Let the sun work for you! Consider solar lights for outdoor lighting. Solar cells convert sunlight into electricity that can be stored in a battery and tapped at night to make light. Check manufacturers' instructions to make sure your solar lights are situated to receive sufficient sunlight to recharge during the day.

*Source: U.S. Dept. of Energy*

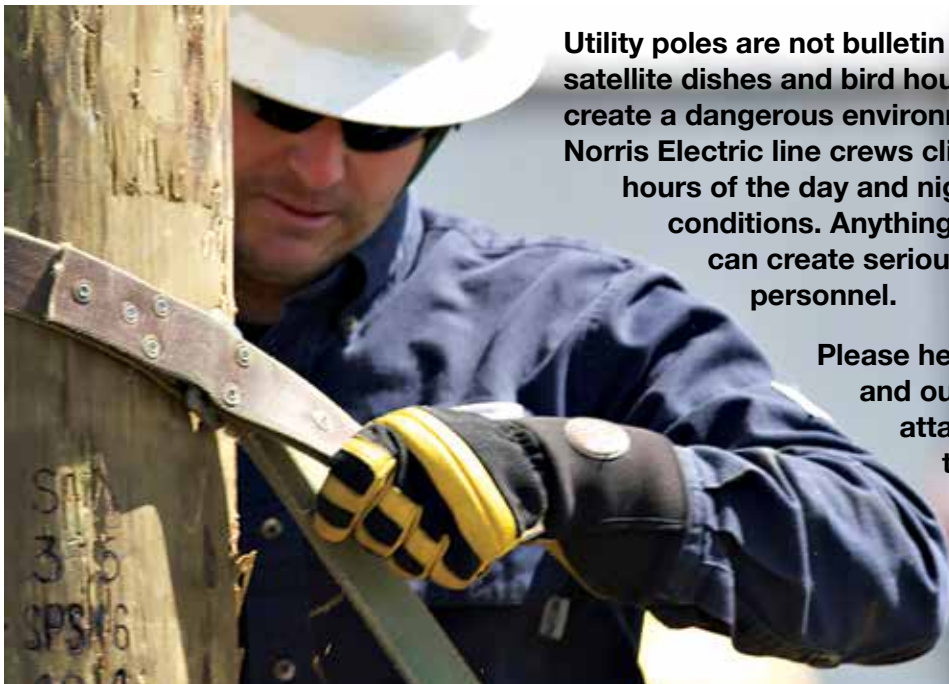
# Great discounts when you use your Co-op Connection Card!



## Highlights for the month of July:

Heartland Family Dental Care, Effingham, IL	New patient specials: \$59-cleaning exam & x-rays and \$1 take home whitening (all individuals who complete new patient exam & x-rays). Offers not to be applied toward account balances or dental services already delivered and not in conjunction with any other offers, discounts, or reduced-fee plans.
Pagel Silver Dollar Lanes, Inc., Effingham, IL	Bowl 2 games, bowl third game FREE. Not valid with other discounts.
Fox Creek Vineyards Co., Olney, IL	10% off any purchase. Not to be combined with any other offer.
Marion Eye Center & Optical, Flora, IL & Fairfield, IL	20% off complete eye glasses and frames, 15% off Blade Free Lasik. Not valid with any other coupon, discount, vision plan or insurance.
Marion Eye Center & Optical, Olney, IL	20% off complete eye glasses and frames, 15% off Blade Free Lasik. Not valid with any other coupon, discount, vision plan or insurance.
As a Norris Electric Member, make sure to use your free Co-op Connections Card for discounts and valuable offers at local businesses and national retailers for those everyday purchases and gifts. Go online to search for local and national deals by zip code or by category at <a href="http://www.connections.coop">www.connections.coop</a> .	

*Need a New Card? Contact us at 1-877-783-8765*



**Utility poles are not bulletin boards or support for satellite dishes and bird houses. These obstacles create a dangerous environment for line workers. Norris Electric line crews climb utility poles at all hours of the day and night, in the worst of conditions. Anything attached to utility poles can create serious hazards for our line personnel.**

**Please help us keep our linemen and our community safe. Don't attach any of these unauthorized and dangerous items to utility poles.**