

Norris Electric

Your Touchstone Energy® Partner



News

Please make room for roadside crews

By Abby Berry

When the power goes out, so do Norris Electric's line crews. Lineworkers are the first to respond after an outage occurs, and they work tirelessly to restore power to the communities we serve.

If you're traveling and see one of our crews on the side of the road, we kindly ask that you move over, if possible, and give them a little extra space to work. We deeply care about the safety of all, and this extra precaution ensures just that.

If you approach a crew while traveling on a two-lane road, moving over to the next lane might not be an option. In this case, we simply ask that you slow down when approaching roadside crews. If you approach a crew while traveling on a four-lane road, and safety and traffic conditions allow, we ask that you move over into the far lane.

Utility crews aren't the only ones who could use the extra space. Emergency responders, such as police officers, firefighters and emergency medical technicians, often find themselves responding to emergency situations near busy roadways. We ask that you follow the same procedures mentioned above to help keep these crews safe.

There's plenty of room for all. Let's work together to keep everyone safe on our local roadways.

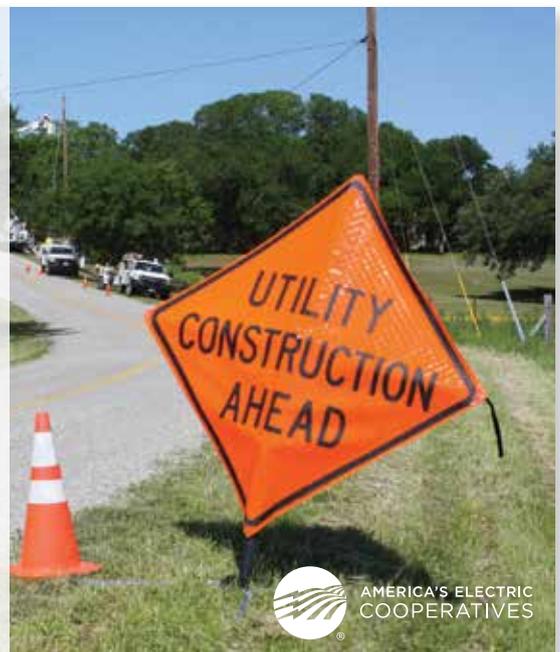
Abby Berry writes on consumer and cooperative affairs for the National Rural Electric Cooperative Association, the Arlington, Va.-based service arm of the nation's 900-plus consumer-owned, not-for-profit electric cooperatives.



PLEASE MOVE OVER FOR EMERGENCY AND UTILITY CREWS

If you see police, firefighters, utility crews or other emergency personnel on the side of the road, please slow down and move over when possible.

Together, we can keep our crews safe.



AMERICA'S ELECTRIC COOPERATIVES

2016 capital credits allocations statement

As a not-for-profit cooperative, Norris Electric is owned by the member-consumers we serve. When you pay your electric bill, you are accumulating equity in your cooperative.

One of the benefits of belonging to a cooperative is that any monies left over after expenses are paid are allocated back to the members in the form of capital credits according to your usage.

If you received electric service or internet service from Norris Electric in 2016, you will receive a card in the mail which shows the amount being allocated to your capital credit account. This is not a charge you owe nor can it be used to pay



your electric bill. It is a statement of your equity in Norris Electric Cooperative for the year 2016.

Capital credits will be returned to the members when Norris Electric Cooperative's Board of Directors decides that the co-op is strong enough financially to do so. This notice is for our members' information only and does not require any action on their part.



EASY

Automatic Draft is one of our many options of payment methods. Each month Norris Electric will automatically draft your checking or savings account the day before it is due. You will never have to worry about your bill again. If you would like to sign up for automatic draft, fill out the form on page 18C and mail it to the office...it is as simple as that!

Summer safety tips

AVOID POWER LINES

Overhead wires enter houses and buildings at places called service drops. Service drops are not insulated, so never attempt to touch these wires.

Storms or accidents can sometimes cause power lines to fall to the ground. Assume any wire lying on the ground is carrying electricity and stay away from it. If you spot a downed wire, immediately call your local police and Norris Electric. Keep others from getting near the downed wire until help arrives.

TREE SAFETY

Tree limbs that grow near power lines can be unsafe. If you climb

such a tree, you could get hurt from electrical shock. Never trim trees near power lines – if you see a tree growing too close to power lines, contact Norris Electric to report it.

HOT TUBS AND POOLS

Water and electricity never mix! Keep electronics like radios away from pools and hot tubs, and watch for overhead power lines when cleaning pools, sailing or fishing. Never install pools underneath or near power lines. Never touch an electrical appliance if you are wet; always dry off completely.

OUTDOOR ELECTRONICS

Be careful when using electrical appliances outdoors. Whether it's

a bug zapper, an electric charcoal lighter, or a radio or CD player, use outlets that have weather-proof covers and ground fault circuit interrupters (GFCIs) to prevent serious shock injuries. Use portable GFCIs for outdoor outlets that don't have them.

KITES AND BALLOONS

Since overhead power lines are not insulated, a kite or balloon string can conduct electricity to the ground. If a kite gets stuck in a tree that is near power lines, do not climb up to get it. Fly kites and model airplanes in large open areas like a park or a field.



Norris Electric Cooperative
Authorization Agreement for Direct Payments (ACH Debits)

I (we) hereby authorize NORRIS ELECTRIC COOPERATIVE to initiate debit entries to my (our) Checking Account indicated below at the depository financial institution named below, hereafter call DEPOSITORY, and to debit the same to such account. I (we) acknowledge that the origination of ACH transactions to my (our) account must comply with the provisions of U.S. law.

Depository
Name _____ Branch _____

Address _____

City _____ State _____ Zip _____

Routing Account
Number _____ Number _____

This authorization is to remain in full force and effect until NORRIS ELECTRIC COOPERATIVE has received written notification from me (or either of us) of its termination in such time and in such manner as to afford NORRIS ELECTRIC COOPERATIVE and DEPOSITORY a reasonable opportunity to act on it.

Name(s) as it appears
on checking account _____
(please print)

Signature(s) _____

Address _____

Call Back Phone Number if Bank doesn't Approve _____
Please include a void check with this agreement.

Office Use Only

Name on
Electric Bill _____ Date _____

Billing Acct
Number _____ Cycle _____

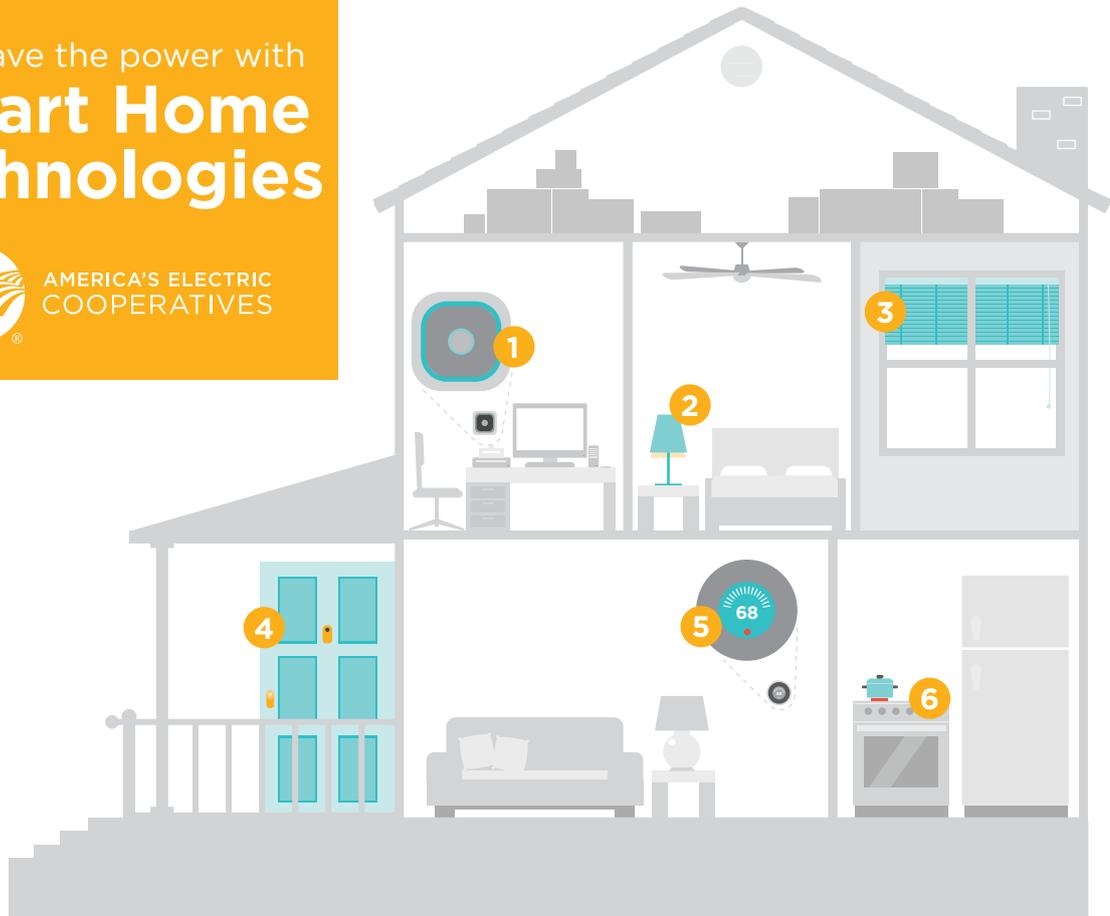
_____ Cycle _____

_____ Cycle _____

You have the power with
**Smart Home
Technologies**



AMERICA'S ELECTRIC
COOPERATIVES



1 Smart Hub/Bridge

If you are looking to make your home smart without having to hire a company to install an interconnected system, then an internet-connected smart hub is the first thing you'll need. A smart hub will allow you to control all your smart devices from one app by acting as a middle man that facilitates communications between all your smart home devices.

2 Smart Lighting

Like most items in a smart home, smart lighting can be controlled with a few swipes of a smart phone app. But smart lighting is more than just convenient. Smart light bulbs are more energy efficient than standard incandescent bulbs. Some bulbs use GPS on your phone to determine your location, and can turn on or off depending on where you are located. Some bulbs are even voice controlled!

3 Smart Blinds

Smart blinds can be useful for those who have tall, hard-to-reach windows; for those who have difficulty moving around the house; or for those who simply want

to smarten their home. Smart blinds allow you to schedule your blinds to open and close during certain times of day – a bonus if you are trying to be energy efficient – or control them via an app.

4 Smart Locks

Smart locks allow you and anyone else you wish to enter your home with ease. Some smart locks let you open your doors with your cell phone. Some let you see who is coming and going while you are out of the house. Some even allow you to assign security privileges to certain people.

5 Smart Thermostat

A smart thermostat is a great way to keep your home smart and energy efficient. Many smart thermostats can learn your heating and cooling behavior and will auto-schedule based on your preferences.

6 Smart Cooking Appliances

Smart cooking appliances, like smokers, allow you to cook a perfect meal away from home, without burning the house down! Wi-Fi technology makes these cooking appliances smart!